

10 YEAR FULL REPLACEMENT LIMITED MATTRESS WARRANTY

Please note: Our 100 Night Guarantee and 10 Year Limited Warranty are both voided once the Leesa mattress leaves the US, Canada or the UK

Your new Leesa mattress is covered by a 10 Year Full Replacement Limited Warranty. For 10 years after you purchase your new mattress, when it has a defect covered under the warranty, we will replace or repair it. This includes all parts of the mattress determined to have a defect, and there's no deductible.

This warranty is valid only for the original purchaser from the original purchase date of the original mattress purchased from Leesa Sleep, LLC and is non-transferable. If the original purchaser sells or otherwise relinquishes ownership of the mattress to another, the subsequent owner accepts the product "as is" and "with all faults."

Mattresses

Leesa mattresses are engineered to deliver the best, most effective sleep possible. In order for that to happen, your Leesa mattress should be set-up on a solid base or foundation substantial enough to support the mattress and occupant(s).

This Limited Warranty covers the following instances during normal use:

- a) Deterioration of the mattress resulting in a visible indentation greater than one (1) inch that is not associated with an indentation or sag as a result of an improper or unsupportive foundation or base. Normal wear requires that a purchaser's mattress be continuously supported by a matching, solid foundation, base, or frame substantial enough to support the mattress and occupant(s).
- b) Any physical flaw in the craftsmanship of the mattress that causes permanent damage to the memory foam despite proper set-up and normal use.
- c) Any physical flaw in the craftsmanship of the cover, including seams and zipper assembly. Leesa may, at its own option, repair or replace the cover provided on the mattress. In the event that Leesa replaces the mattress cover, Leesa will replace it with the current style of cover available for the mattress, which may be of a different color, design, or material than the original cover provided.

This Limited Warranty does not cover:

- a) A normal increase in softness of the memory foam which is normal and does not affect the pressure-relieving quality of the mattress.
- b) Comfort preference.
- c) Physical abuse or damage to the structure and / or cover material, including but not limited to, burns, cuts, tears, liquid damage & stains, or soiling.
- d) Damage from using an improper bed frame, foundation, platform bed, or adjustable base.
- e) Replacement(s) of another piece in the Leesa sleep system, unless other piece(s) is also defective.
- f) Product sold by resellers who are not authorized retailers.
- g) Product sold "as-is", "preconditioned", "reconditioned", "used", "comfort return", "returned", "previously owned", or any other similar wording indicating that the product is not "new" or of "first quality", or has previously been purchased or used by another consumer.

Product Replacement Terms

Except as otherwise provided herein, Leesa will not charge purchaser to repair or replace purchaser's mattress if it is deemed defective during the length of this 10 year Limited Warranty, but any transportation or shipping costs associated with any such repairs or replacements are purchaser's responsibility. No new warranty is provided on a replacement product. The warranty for the replacement product runs from the date of purchase of the original product. In connection with the replacement of a product in compliance with the terms of this Limited Warranty, if a purchaser elects to upgrade to a more expensive product, purchaser may do so by paying the difference between the cost of the original product being replaced and the cost of the upgraded product, plus the cost of any related additional sleep system pieces not being replaced as part of the warranty exchange. In the event of an upgrade as described in this paragraph, a new warranty will be provided for the upgraded product and related additional sleep system pieces only.

THE WARRANTIES AND REMEDIES SET FORTH HEREIN AND THE OBLIGATIONS AND LIABILITIES OF SELLER AS STATED ABOVE ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO PURCHASER AND PURCHASER HEREBY WAIVES ALL OTHER REMEDIES, WARRANTIES OR GUARANTIES, EXPRESS OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR PARTICULAR PURPOSE. PURCHASER ACKNOWLEDGES THAT NO OTHER REPRESENTATIONS WERE MADE TO PURCHASER OR RELIED UPON BY PURCHASER WITH RESPECT TO THE QUALITY AND FUNCTION OF THE PRODUCTS HEREIN SOLD.

Our Customer Care Team is available from Mon-Fri 9am-9pm EST** to answer your questions. To reach us:

-Email us at support@leesa.com

-Call us toll free 1-844-33-LEESA (1-844-335-3372)

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.